



We are committed to the safety of our clients and staff and have adopted additional measures to our business.

We have implemented the following to ensure your safety;

- Passengers and staff are not to work or travel if they are unwell.
- Advised our staff when to get tested if they have symptoms.
- Drivers are to be fully vaccinated against COVID-19.
- QR Code check in is mandatory to our offices and vehicles.
- All passengers aged 16 and above are to be fully vaccinated prior to travel.
- Good Hygiene Practices encouraged – Including handwashing and hand sanitisation.
- Increased Cleaning Protocols for our vehicles - including the cleaning of the vehicles at the end of each day, wiping down of all surfaces on the vehicles (with particular attention to all touch points), with detergent/disinfectant. Our staff wear gloves when cleaning. All vehicles will be disinfected after each client booking.
- Air-Conditioning will be set to fresh air (not recirculated) and the filters of the air-conditioning system will be disinfected daily.
- Hand Sanitiser is provided on each vehicle for use prior to boarding and exiting the vehicle.
- Bathrooms on the vehicles will be stocked with hand soap and or hand sanitiser.
- Loading of vehicle is recommended from the back of the vehicle to the front of the vehicle.
- Un-loading of the vehicle is recommended to be from the front of the vehicle to the back of the vehicle.
- Physical Distancing - Our drivers are to avoid close contact with passengers, maintaining 1.5m where possible.
- Clients are to handle their own personal belongings during pick-up and drop off, including luggage.
- All rubbish is to be disposed of by the client group, garbage bags are provided on each vehicle.
- Bodily Fluids (vomit, bathroom soiling etc.), the client will be responsible for cleaning up of the mess.
- The use of facemasks is recommended where you are unable to socially distance, if you feel that this is necessary or when mandated by the regulatory authorities.
- Notification to SafeWork NSW, Transport for NSW and NSW Health if any of our staff come into contact with someone who has tested positive to COVID-19.